S. R. FATEPURIA COLLEGE

P.O. - BELDANGA, DIST. - MURSHIDABAD

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STUDENT SATISFACTION SURVEY (SSS): 2015-16

The survey was conducted in the months of March 2016 among the part-I, part-II and part-III students of the 3-year Graduation programme of this college. The questions in the questionnaire were a mixture of5-point Likert scale questions, dichotomous questions and one open-ended question. It was optional for the students to participate in the survey. As a result total of 247, students responded to the questionnaire and among them, 146 were girls.



59% of the respondents were girls and around 41% were boys.



56% of the students reported that teaching and mentoring were **significantly helpful** and 43% of the students reported they were **very well** helpful.

3. Are the Course and Programme Outcomes Explained to the Students?

All the students (100%) reported that course outcomes and programme outcomes were explained to them by the teachers every time.



64% of the responding students reported that the assessment criteria explained to them **every time** and 36% of the respondents reported that they are **usually** explained the assessment criteria.



Regarding the effectiveness of the faculty in communicating the content of the course, 85% of the respondents reported that they were **very effective** and 15% of the respondents reported **somewhat effective**.



Regarding the effectiveness of the teachers in teaching new and challenging topics, 64% of the respondents reported that teachers are **excellent** in teaching new and challenging topics, 36% reported that they are **very good** and only 25% reported that teachers were **good** in this area.



Regarding the use by teachers of examples and applications to explain concepts in order to make the course interesting and relevant, 76% responded with **every time**, 16% reported with **usually** and only 20% reported that **occasionally** teachers use examples and application for the purpose.



Regarding how faculty prepare for the classes, 65% reported that faculties were **thoroughly** prepared for the classes and 35% reported that they were s**atisfactorily** prepared for the classes.



Regarding whether the student-centric methods, like participative learning and problem-solving methods used for enhancing the learning process, 67% of the students reported that students' centric methods were used by the teachers **to a great extent** enhance the learning process and the remaining 33% reported that **moderately** students' centric methods were used.



Regarding efforts of the teachers to identify the weaknesses of students and help overcome them, 79% reported that **everytime** efforts were made, 24% reported that **usually** efforts were made and 17% reported that **occasionally** efforts were made by the teachers.



Whether teachers check on students with regard to academic and co-curricular responsibilities, 74% reported that they did it **everytime**, 26% reported that they did it **usually**.



Whether teachers were open for academic guidance after class, 76% of the respondents reported that **everytime** teachers were open, 23% reported that teachers were **usually** open and only 1% reported that **occasionally** teachers were open for academic guidance after class.



Regarding attempts of the faculty to identify the strengths of students and encourage them by providing suitable challenges, 13% of the respondents reported **fully** and the remaining 87% reported **reasonably** attempts were made.



Regarding fairness in the evaluation of the internal examinations/assignments/tutorials, 94% reported **always fair** and the remaining 6% reported **usually fair**.



Are assignments/tutorials returned within a reasonable period of time? 98% reported **every time** and 2% reported **usually.**

16. Are the results of internal exams/tests available online one month within the completion of the examination?

All the students responded every time.

17. Are the teachers willing to discuss assignments/tests/exam question papers and answer scripts with you?



All the students responded every time.

Whether students feel the need for remedial teaching, 23% of the students feel **every time**, 66% reported that they feel **usually** and 11% of the students feel Occasionally/Sometimes.

19. What per cent of teachers use ICT tools like LCD projectors etc while teaching?

All the respondents reported that below **50 to 69%** of the teachers use various ICT tools for teaching. Here the use of a microphone is also considered an ICT tool.

20. Do the teachers treat you with respect?

All the students reported that they were treated with respect.



When asked about how they would rate the quality of the teaching-learning process in the college, 67% of the respondents reported with **excellent** and 33% reported with **good**.

22. Are you offered add-on/enrichment courses to provide you with greater opportunities for learning and growth?

All the respondents reported that they were rarely offered Add-on/enrichment courses.



When asked about whether they were given the opportunity to go on field visits as and when needed, 35% of the respondents reported that they were **often** given the opportunity and 65% of the respondents reported that they were **sometimes** given the opportunity to go on field visits. There is a provision of field visits for the Geography and Environmental Science department students.



When asked about whether the college tries to involve students in evaluating and improving the teaching-learning process, 86% of the respondents reported **affirmative** and the remaining 14% reported **negative**.



When asked about whether students are encouraged to participate in extracurricular activities, 96% reported **yes** and 4% reported **no**.

26. Does the college engage in imparting soft skills?

All the respondents reported "very little". There is no separate provision in the college to impart soft skills among the students.

27. Does the college impart employability skills?

All the respondents reported with 'Some What'. There is no separate provision in the college to impart employability skills among the students.



When asked about whether students are satisfied with the sports facilities provided, considering the constraints of space and topography in the college,76% reported that they were satisfied to a great extent, 23% reported that they were moderately satisfied and the remaining 1% reported that they were somewhat satisfied.



When asked about whether the participation in NSS and other societies in the college helped in their overall development, 76% reported **to a great extent** and the remaining 23% reported **moderately**.



When asked about whether the library resources and services at college sufficiently meet their needs, 77% of the respondents **strongly agreed** and the remaining 23% **agreed**.

31. Following suggestions with regard the improving the teaching-learning experience in the college were given by the participating students:

• Use of more modern technology in the classroom.

- More tutorial and remedial classes should be arranged.
- More regular field visits should be organized.
- More practical classes should be arranged.